



# The Aviation Consulting Group

www.tacgworldwide.com

## CRM Initial Course

### Information Brochure

The Aviation Consulting Group (TACG) is a globally recognized, leading provider of aviation Crew Resource Management (CRM) training. TACG has been providing CRM training to aviation operators on a worldwide basis since 2000. Our CRM courses are cost-effective, flexible, and practical (we minimize theory and maximize real-world experiences, examples, and case studies). TACG offers CRM courses for airlines, charter, business aviation, and helicopter operators. TACG's CRM courses meet and exceed the requirements of Regulators worldwide (including FAA, Transport Canada, and EASA).



When it comes to CRM training...a soft skills subject...the most effective delivery method is face-to-face with a live facilitator. Our highly experienced facilitators present timely, research-based topics, guide discussions, and interject lots of anecdote (as well as some humor). A face-to-face class allows greater interaction between attendees through personal experiences, group exercises, activities, and case studies. Additionally, a live facilitator will be able to answer your questions in real-time!

## Course Details

<b>Title</b>	Crew Resource Management Initial
<b>Date</b>	July 17-18, 2021
<b>Time</b>	8:00am-5:00pm daily (includes a 1-hour lunch break)
<b>Location</b>	<a href="#">Hilton Garden Inn Myrtle Beach/Coastal Grand Mall</a> , Myrtle Beach, SC, USA
<b>Language</b>	English
<b>Who Should Attend</b>	This course is appropriate for flight crewmembers who have not had any previous CRM training, or have not had a CRM course for an extended period of time. We encourage an integrated class (i.e., pilots, flight attendants, dispatchers, flight-followers, non-flying management, and other positions, as/if applicable).
<b>Learning Outcomes</b>	<ul style="list-style-type: none"> <li>• Create a foundational knowledge of the concepts, philosophies, and goals of CRM</li> <li>• Enable participants to effectively manage all available resources</li> <li>• Understand human performance factors (human factors)</li> <li>• Apply Threat and Error Management (TEM) principles to the practical environment</li> </ul>
<b>Included</b>	<ul style="list-style-type: none"> <li>• Coursebook</li> <li>• Handouts</li> <li>• Certificate of training (with successful course completion)</li> <li>• Lunch each day of training</li> <li>• Coffee breaks each day of training</li> </ul>
<b>Main Topics</b>	<ul style="list-style-type: none"> <li>• Introduction to CRM</li> <li>• Culture</li> <li>• Human Factors</li> <li>• Threat and Error Management</li> <li>• Communications</li> <li>• Situational Awareness</li> <li>• Pressure and Stress</li> <li>• Fatigue</li> <li>• Workload Management</li> <li>• Decision Making</li> <li>• Leadership and Team Building</li> <li>• Automation and Technology Management</li> <li>• Various Case Studies/Exercises</li> </ul>

## Meet Your Facilitator



Dr. Robert (Bob) Baron  
TACG President/Chief Consultant  
[Click here for Dr. Baron's full biography](#)

## Fees (all fees are in USD)

- 1 attendee: \$1,495.00
- 2 attendees (from same company): \$1,295.00 per attendee
- 3 attendees (from same company): \$1,095.00 per attendee

Payment, in full, is due and payable upon invoicing.

To register for this course, [click here](#).

For more information or questions, please send an email to Dr. Bob Baron at [bbaron@tacgworldwide.com](mailto:bbaron@tacgworldwide.com)

## Cancellation Policy

### Customer Cancellations

- Cancellations received more than 30 days prior to class start date will have the option of a full refund, or a full credit for a future course, valid for 12 months.
- Cancellations received less than 30 days prior to class start date will receive a full credit for a future course, valid for 12 months.
- Attendee substitutions may be made at any time.
- Please note that if you do not cancel, or do not attend, you are not eligible for a refund.

### Cancellation of Course by TACG

- TACG reserves the right to cancel, or change, a class at any time, including, but not limited to, lack of participation, classroom, equipment, or facilitator availability.
- Notification will be provided within 30 days of the class, whenever possible. A full refund or a full credit will be offered.