



The Aviation Consulting Group

www.tacgworldwide.com

CRM Train-The-Trainer Course

Information Brochure

The Aviation Consulting Group (TACG) is a globally recognized, leading provider of aviation Crew Resource Management (CRM) training. TACG has been providing CRM training to aviation operators on a worldwide basis since 2000. Our CRM courses are cost-effective, flexible, and practical (we minimize theory and maximize real-world experiences, examples, and case studies). TACG offers CRM courses for airlines, charter, business aviation, and helicopter operators. TACG's CRM courses meet and exceed the requirements of Regulators worldwide (including FAA, Transport Canada, and EASA).



When it comes to CRM training...a soft skills subject...the most effective delivery method is face-to-face with a live facilitator. Our highly experienced facilitators present timely, research-based topics, guide discussions, and interject lots of anecdote (as well as some humor). A face-to-face class allows greater interaction between attendees through personal experiences, group exercises, activities, and case studies. Additionally, a live facilitator will be able to answer your questions in real-time!

Course Details

Title	Crew Resource Management Train-The-Trainer
Date	July 15-19, 2020
Time	8:00am-5:00pm daily (includes a 1-hour lunch break)
Location	Hilton Garden Inn Myrtle Beach/Coastal Grand Mall , Myrtle Beach, SC, USA
Language	English
Who Should Attend	<p>This course is appropriate for company personnel who would like to learn how to develop and teach CRM courses. This is a 5-day intensive course that, upon successful completion, will certify the candidate as a company CRM trainer, and be approvable as such by your CAA.</p> <p>There are no prerequisites for this course; however, the ideal candidate should:</p> <ul style="list-style-type: none"> • Have adequate knowledge of CRM • Have adequate knowledge of Human Performance and Limitations • Have completed CRM training • Have experience as an instructor/facilitator in some capacity • Have a pleasant demeanor and be respected by company colleagues
Learning Outcomes	<ul style="list-style-type: none"> • Create a foundational knowledge of the concepts, philosophies, and goals of CRM • Enable participants to effectively manage all available resources • Understand human performance factors (human factors) • Apply Threat and Error Management (TEM) principles to the practical environment • Understand adult learning theories and principles • Identify the characteristics of an exceptional facilitator or trainer • Understand the difference between adults and children in the learning process • Comprehend the difference between poor and outstanding training events • Develop exceptional training courses and presentations • Understand behavioral differences and apply that understanding to "problem" students • Identify the benefits and limitations of various media, visual aids, and classroom setup • PowerPoint do's and don'ts • Identify assessment methods related to learning outcomes • Demonstrate mastery of all course material by making a presentation at the end of the course

Included	<ul style="list-style-type: none"> • Coursebook • Handouts • Certificate of training (with successful course completion) • Lunch each day of training • Coffee breaks each day of training
Main Topics	<ul style="list-style-type: none"> • Introduction to CRM • Culture • Human Factors • Threat and Error Management • Communications • Situational Awareness • Pressure and Stress • Fatigue • Workload Management • Decision Making • Leadership and Team Building • Automation and Technology Management • Relevant Case Studies • Student Presentations (Round One) • Foundations of Learning • Student Presentations (Round Two) • Course Development • Instructional Techniques • Presentation Methods • PowerPoint • Recurrent Training Methods • Assessing Learning Outcomes • Example Presentation Styles • Student Presentations (Round Three) • Questions and Answers
Meet Your Facilitator	<div style="display: flex; align-items: center;">  <div> <p>Dr. Robert (Bob) Baron TACG President/Chief Consultant</p> <p>Click here for Dr. Baron's full biography</p> </div> </div>
Fees (all fees are in USD)	<ul style="list-style-type: none"> • 1 attendee: \$3,995.00 • 2 attendees (from same company): \$3,495.00 per attendee • 3 attendees (from same company): \$2,995.00 per attendee <p>Payment, in full, is due and payable upon invoicing.</p> <p>Note: This class has <u>very limited seating</u> and sells out quickly!</p> <p>To register for this course, click here.</p> <p>For more information or questions, please send an email to Dr. Bob Baron at bbaron@tacgworldwide.com</p>

Cancellation Policy

Customer Cancellations

- Cancellations received more than 30 days prior to class start date will have the option of a full refund, or a full credit for a future course, valid for 12 months.
- Cancellations received less than 30 days prior to class start date will receive a full credit for a future course, valid for 12 months.
- Attendee substitutions may be made at any time.
- Please note that if you do not cancel, or do not attend, you are not eligible for a refund.

Cancellation of Course by TACG

- TACG reserves the right to cancel, or change, a class at any time, including, but not limited to, lack of participation, classroom, equipment, or facilitator availability.
- Notification will be provided within 30 days of the class, whenever possible. A full refund or a full credit will be offered.