



# The Aviation Consulting Group

www.tacgworldwide.com

## Human Factors Initial Course

### Information Brochure


Human Factors training has proven to be an effective countermeasure against human error in the workplace. The Aviation Consulting Group's Aviation Human Factors Initial course creates an in-depth understanding and awareness of the factors that contribute to human error; errors that lead to accidents and incidents that cost billions of dollars' worth of damage and loss of life each year. Most, if not all, of these accidents are preventable! Human Factors training is a highly cost-effective tool that can help minimize human error and reduce accidents and incidents in the workplace.



TACG is a worldwide leading provider of aviation Human Factors training. We have been providing Human Factors training to aviation operators on a worldwide basis since 2000. Our Aviation Human Factors course is cost-effective, flexible, and practical (*we minimize theory and maximize real-world experiences, examples, and case studies*).

When it comes to Human Factors training...a soft skills subject...the most effective delivery method is face-to-face with a live facilitator. Our highly experienced facilitators present timely, research-based topics, guide discussions, and interject lots of anecdote (as well as some humor). A face-to-face class allows greater interaction between attendees through personal experiences, group exercises, activities, and case studies. Additionally, a live facilitator will be able to answer your questions in real-time!

## Course Details

<b>Title</b>	Human Factors Initial
<b>Date</b>	July 12-13, 2021
<b>Time</b>	8:00am-5:00pm daily (includes a 1-hour lunch break)
<b>Location</b>	<a href="#">Hilton Garden Inn Myrtle Beach/Coastal Grand Mall</a> , Myrtle Beach, SC, USA
<b>Language</b>	English
<b>Who Should Attend</b>	Although the focus is on aviation maintenance Human Factors, <u>anyone</u> can benefit from attending this course, including other industries. From upper-level management to line personnel to everyone in between, this course will be highly practical, relevant, and useful to you. We promise!
<b>Learning Outcomes</b>	<ul style="list-style-type: none"><li>• Understand Human Factors and their implications on the job</li><li>• Increase awareness of error-provoking conditions at the organizational and local levels</li><li>• Apply personal error mitigation and reduction strategies</li></ul>
<b>Included</b>	<ul style="list-style-type: none"><li>• Coursebook</li><li>• Handouts</li><li>• Certificate of training (with successful course completion)</li><li>• Lunch each day of training</li><li>• Coffee breaks each day of training</li></ul>
<b>Main Topics</b>	<ul style="list-style-type: none"><li>• Introduction to Human Factors</li><li>• Human Error</li><li>• The Dirty Dozen</li><li>• Case Study</li><li>• Culture</li><li>• Human Performance and Limitations</li><li>• Communication</li><li>• Teamwork</li><li>• Procedures and Information</li><li>• Professionalism and Integrity</li><li>• Various Case Studies/Exercises</li></ul>
<b>Meet Your Facilitator</b>	 <p>Dr. Robert (Bob) Baron TACG President/Chief Consultant <a href="#">Click here for Dr. Baron's full biography</a></p>

<p><b>Fees</b> <b>(all fees are in USD)</b></p>	<ul style="list-style-type: none"> <li>• 1 attendee: \$1,495.00</li> <li>• 2 attendees (from same company): \$1,295.00 per attendee</li> <li>• 3 attendees (from same company): \$1,095.00 per attendee</li> </ul> <p>Payment, in full, is due and payable upon invoicing.</p> <p>To register for this course, <a href="#">click here</a>. For more information or questions, please send an email to Dr. Bob Baron at <a href="mailto:bbaron@tacgworldwide.com">bbaron@tacgworldwide.com</a></p>
<p><b>Cancellation Policy</b></p>	<p><b>Customer Cancellations</b></p> <ul style="list-style-type: none"> <li>• Cancellations received more than 30 days prior to class start date will have the option of a full refund, or a full credit for a future course, valid for 12 months.</li> <li>• Cancellations received less than 30 days prior to class start date will receive a full credit for a future course, valid for 12 months.</li> <li>• Attendee substitutions may be made at any time.</li> <li>• Please note that if you do not cancel, or do not attend, you are <u>not eligible for a refund</u>.</li> </ul> <p><b>Cancellation of Course by TACG</b></p> <ul style="list-style-type: none"> <li>• TACG reserves the right to cancel, or change, a class at any time, including, but not limited to, lack of participation, classroom, equipment, or facilitator availability.</li> <li>• Notification will be provided within 30 days of the class, whenever possible. A full refund or a full credit will be offered.</li> </ul>